

TERMS & CONDITIONS



It is within your interest to read all terms and conditions prior to hire

Travel is permitted in England, Scotland and Wales only. Collection and return is from our address in Knutsford, Cheshire. By prior arrangement we can collect you from Plumley or Knutsford train stations free of charge or for an additional charge of £25 from all other Cheshire locations. You will be able to leave your car on our site, free of charge, however we cannot accept responsibility for its safe - keeping.

No smoking in the vehicles please!!

As the upholstery is new, we would like to keep it this way so unfortunately pets are NOT allowed.

PAYMENT

Cheques made payable to NOSTALGIC CAMPERS and must be cleared prior to collection, cash or bill payments are our accepted payments.

DEPOSIT

A non refundable deposit of £150 must be paid at the time of booking to secure your hire and the balance to be paid 6 weeks before the collection date. If your booking is within 6 weeks then the full amount is payable.

The security deposit of £500 is to cover any damage made to the camper van or its contents whilst in your possession and must be paid by online banking 5 working days prior or in cash on the day you collect the camper van. The deposit will be returned via online banking on the day of return once the camper van and its contents have been checked over. All camper vans must be returned in the same condition they went out. A full tank of fuel will be supplied in the camper van when you collect it, this must be replaced when the camper van is returned, otherwise it will be deducted from the security deposit along with a £25 refuelling surcharge.

If the camper van is returned to our premises later than the agreed time, without our prior agreement, you will be liable to pay £25 per additional hour as liquidated damages. You will also be affecting the holiday of the next person to hire the campervan. If you are delayed, you must telephone to let us know, as you may not be insured.



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CANCELLATIONS

All cancellations must be writing. The deposit is non refundable and will not be reimbursed. If you cancel more than 6 weeks in advance you will lose the deposit only. For cancellations between 3 to 6 weeks prior to the start date of the hire – 50% of the hire charge is payable and for less than 3 weeks before the start date 100% of the total hire charge.

For these reasons we strongly advise you to consider taking out travel insurance to avoid disappointment and financial loss.

you must telephone to let us know, as you may not be insured.

INSURANCE

All drivers must be over 25 and under 75 years of age and hold a full UK driving license for at least 2 years.

The camper van is and its contents are fully comprehensively insured. Your own personal possessions are NOT covered, you are advised to arrange your own insurance if required.

The camper vans are insured for the hirer only, up to 1 additional driver can be added to the insurance for an additional charge of £25 per week (assuming a clean driving license).

Any driving convictions MUST be disclosed when making the booking as this may affect your suitability for hire.

When collecting the camper van please bring with you your photo card driving license and counterpart ensuring the address matches the one supplied and a recent utility bill showing your current address (no more than 3 months old). THE CAMPER VAN WILL NOT BE ALLOWED TO LEAVE OUR PREMISES WITHOUT THESE FORMS OF ID.

The camper vans are not permitted to be used for any sub hiring or commercial use.



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Damage to the windscreen or tyres must be paid for in full by the hirer. Any speeding fines or parking tickets incurred during the hire period will be passed on to the hirer and you will be liable for payment.

Should there be found to be any damage to the engine or the mechanics of the camper van, or a breakdown due to your own actions, you will be liable for all repair/replacement costs. For example, this may include pushing the engine too hard, or misfuelling (note this list is not exhaustive). You are responsible for checking the oil, water and other gauges regularly, at least every 100 miles refilling as necessary. If you cause any damage to the engine through driving too fast (over 50mph), you will be liable for any repairs required or even the cost of a replacement engine. Please ensure you allow sufficient time to return to our premises on returning the camper van to avoid overheating the engine.

It is imperative you follow the health and safety guidelines when operating the camper van, its appliances, and using any equipment in the camper van or awning, the instructions will be given to you verbally and are also listed in the inventory supplied with the camper van.

BREAKDOWN ASSISTANCE

IT IS IMPERATIVE YOU DO NOT IGNORE ANY WARNING LIGHTS

THE HIRER AGREES TO -

Pay for any damage to the interior or exterior of the camper van during the hire period.

Pay for any damage to furnishings and fittings inside the campervan.

Return the campervan in a clean and roadworthy condition with full tank of fuel.

Not take the camper van to a festival or similar event.

Accept Nostalgic Campers are not liable to you or any unauthorised driver or passenger for loss of or damage to property left in the camper van either during or after the hire period – (this is entirely at your own risk).



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PLEASE DON'T

Drive the camper van under the influence of alcohol or drugs.

Smoke in the camper van.

Allow pets or animals in the camper van.

Carry more passengers than the camper van has seat belts for.

Use the camper van to carry passengers or goods for hire or reward.

Tow or push any vehicle trailer or other objects which may cause damage.

Take part in a race, rally or contest.

Drive the camper van when it is overloaded or when loads are unsecured.

Drive off road or on unsurfaced/unsuitable roads.

WE RESERVE THE RIGHT TO :-

Refuse hire to any person that have any pending convictions or penalties on there license. In such circumstances all payment will be lost.

Charge repair and/or valeting costs out of the security deposit.

Retain security deposit until any/all damage has been assessed.

Terminate the hire if the drivers license does NOT comply with our standard terms and conditions, in such an instance all fees paid less the £500 security deposit will NOT be reimbursed.

Accept no responsibility for any 3rd party claims due to accident or breakdown.

Offer similar camper van if your chosen camper choice is not available due to unforeseen circumstances.

We reserve the right to alter or change these terms and conditions without prior notice.

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